

#### FOR IMMEDIATE RELEASE

# EV GROUP EARNS ASTOUNDING EIGHTH CONSECUTIVE TRIPLE CROWN WIN IN VLSIresearch 2020 CUSTOMER SATISFACTION SURVEY

EVG achieves ranking among THE BEST Suppliers to Foundation Chip Makers for first time in survey results; continues win streak with 18th consecutive year listed among "THE BEST" suppliers

ST. FLORIAN, Austria, June 24, 2020—EV Group (EVG), a leading supplier of wafer bonding and lithography equipment for the MEMS, nanotechnology, and semiconductor markets, today announced that it has once again been voted by customers as one of the 10 BEST Focused Suppliers of Chip Making Equipment and one of the 2020 THE BEST Suppliers of Fab Equipment in the 2020 VLSIresearch Customer Satisfaction Survey, increasing its score and ranking in both award segments compared to last year's listings. EVG also received a RANKED 1st in Specialty Fab Equipment award again this year, marking the eighth year in a row that it has received all three customer satisfaction awards.



The 10 BEST, THE BEST, and RANKED 1<sup>st</sup> awards from the VLSIresearch Customer Satisfaction Survey provide special recognition to suppliers that are rated highest by their customers.

For the first time, EVG was also recognized this year as one of THE BEST Suppliers of Fab Equipment to Foundation Chip Makers—a category defined as those companies whose spending provides the foundation of wafer fab equipment development and infrastructure in the global semiconductor industry, and which include several of the top semiconductor sales leaders including foundries. In addition, for the fourth year in a row, EVG was recognized as one of THE BEST Suppliers of Fab Equipment to Specialty Chip Makers—increasing its score in this award category as well. As a result, 2020 marks the first time EVG has won awards in five award categories.

A white paper detailing EVG's survey results issued by VLSIresearch is available at: <a href="https://www.vlsiresearch.com/ev-group-eighth-consecutive-triple-crown-win-PFEL1SE1000GTGA">https://www.vlsiresearch.com/ev-group-eighth-consecutive-triple-crown-win-PFEL1SE1000GTGA</a>.

According to VLSIresearch, EVG earned its highest 10 BEST rating ever this year, with customers rating the company best at partnering and recommended supplier. Other categories where EVG earned its highest marks include technical leadership, trust in supplier, application support, support after sales, and product uptime. 2020 marks the 18<sup>th</sup> consecutive year that EVG has been listed among THE BEST Suppliers of Fab Equipment, as well as the eighth year EVG has achieved the number one spot as the highest ranked wafer bonder supplier.



# EV GROUP EARNS 8th TRIPLE CROWN WIN IN CUSTOMER SATISFACTION SURVEY...Page 2 of 3

"EV Group's customer satisfaction has always excelled by bringing new technology solutions that are expandable into high-volume production," stated G. Dan Hutcheson, VLSIresearch CEO and chairman. "EVG continues to raise the bar in customer satisfaction by improving its rating in the VLSIresearch Customer Satisfaction Survey year after year, with increases across all 14 award categories this year. In particular, the company achieved the highest score of all 10 BEST Focused Chip Making Equipment Suppliers in technical leadership, partnering, and application support. EVG continues to outperform the largest equipment companies in its markets with a strong emphasis on partnering with customers."

"Helping our customers to speed development and achieve manufacturing success on their new products and applications is our number one priority," stated Hermann Waltl, executive sales and customer support director at EV Group. "EVG accomplishes this through a combination of innovative industry-leading process solutions, in-house expertise and close customer collaborations, which are all brought together through our centers of technology excellence—our Heterogeneous Integration Competence Center™ and our NILPhotonics® Competence Center. EVG has invested significant resources in enhancing this unique holistic approach to customer service and support, and we are pleased to see the fruits of these efforts recognized once again in the results of the VLSIresearch's Customer Satisfaction Survey. Winning in five award categories is a major milestone for EVG."

EVG offers a complete portfolio of wafer-level manufacturing solutions for various micro- and nanotechnology applications and products, addressing established as well as emerging markets. The company's field-proven equipment, combined with EVG's superior process expertise and development support, enable its global customer base to stay one step ahead of the competition. As a market and technology leader, EVG serves the vast majority of Top 10 manufacturers across multiple market segments driving future semiconductor innovation, including advanced packaging, MEMS and sensors, optics and photonics, power devices, engineered substrates and compound semiconductors.

#### About the 2020 VLSIresearch Customer Satisfaction Survey

VLSIresearch received feedback from more than 98% of the chip market and 85% of subsystems customers for this year's survey. The survey spans 2 ½ months and covers five languages. Worldwide participants were asked to rate equipment suppliers among fourteen categories based on three key factors: supplier performance, customer service, and product performance. 1,970 surveys were returned, resulting in 27,364 total responses. The VLSIresearch annual *Customer Satisfaction Survey* is the only publicly available opportunity since 1988 for customers to provide feedback for suppliers of: semiconductor equipment and subsystems. The 10 BEST, THE BEST, and RANKED 1st awards provide special recognition to suppliers that are rated highest by their customers. For more information, please visit www.VLSIresearch.com.

# **About EV Group (EVG)**

EV Group (EVG) is a leading supplier of equipment and process solutions for the manufacture of semiconductors, microelectromechanical systems (MEMS), compound semiconductors, power devices and nanotechnology devices. Key products include wafer bonding, thin-wafer processing, lithography/nanoimprint lithography (NIL) and metrology equipment, as well as photoresist coaters, cleaners and inspection systems. Founded in 1980, EV Group services and supports an elaborate network of global customers and partners all over the world. More information about EVG is available at <a href="https://www.EVGroup.com">www.EVGroup.com</a>.



# EV GROUP EARNS 8th TRIPLE CROWN WIN IN CUSTOMER SATISFACTION SURVEY... Page 3 of 3

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